

Survey Prize Draw Terms and Conditions

1. By entering the prize draw you are agreeing to these prize draw terms and conditions.
2. The prize draw is being run by Chao Chao Takeaways Ltd.
3. The prize draw is open to entrants subscribed to the mailing list aged over 18 years or over.
4. There is no entry fee and no purchase necessary to enter this competition.
5. A maximum of one entry per individual is permitted.

How to enter

6. The prize draw will include those who completed the survey up to Midday on 26th May 2022. Entries after that time and date will not be included in the draw.
7. To enter the prize draw simply fill in the survey: <https://www.surveymonkey.co.uk/r/GD5RFLK>
8. Chao Chao Takeaways Limited will not accept responsibility if contact details provided are incomplete or inaccurate.

The prize

9. The prize will be one, £30 food voucher valid at any Chao Chao Takeaway store in Nottingham
10. The winner will be drawn at random by software, by all entries received.
11. The prize is non-exchangeable, non-transferable and no cash alternatives will be offered.
12. We reserve the right to substitute prizes with another prize of equal or higher value if circumstances beyond our control make it necessary to do so.
13. The decision of Chao Chao Takeaways regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.

Winner announcement

14. The winner will be notified after 26th May 2022 via the email provided during subscription.
15. Chao Chao Takeaways Ltd will attempt to contact the winner by email up to two times.
16. If the winner does not respond to the emails notifying them of their win within 14 days of the second email, they will lose their right to the prize, and Chao Chao Takeaways Ltd reserves the right to choose and notify a new winner.

Chao Chao Takeaways Ltd Prize Draw Terms and Conditions 2022 Receipt of the prize

17. Please allow 14 days for delivery of the prize or alternative collection or delivery arrangements may be made through mutual agreement.

Data protection and publicity

18. You consent to any personal information you provide in entering the prize draw being used by Chao Chao Takeaways Ltd for the purposes of administering the prize draw, and for those purposes as defined within our privacy notice.

19. All entrants may apply for details of the winning participant by contacting us at info@chaochao.co.uk

20. The winner agrees to the release of their first name to any other prize draw participants if requested via Chao Chao Takeaways Ltd.

21. All personal information shall be used in accordance with Chao Chao Takeaways Ltd Privacy Notice.

Limitation of Liability

22. Chao Chao Takeaways Ltd does not accept any liability for any damage, loss, injury or disappointment suffered by any entrants as a result of either participating in the prize draw or being selected for a prize, save that Chao Chao Takeaways does not exclude its liability for death or personal injury as a result of its own negligence.

23. Chao Chao Takeaways Ltd does not provide any form of practical or IT support for this prize. On receipt, all responsibilities relating to warranty and the product are that of the prize winner.

General

24. The competition and these terms and conditions will be governed by English law and any disputes will be subject to the exclusive jurisdiction of the courts of England.

25. Chao Chao Takeaways Ltd reserves the right to cancel the prize draw or amend these terms and conditions at any time, without prior notice.